

Questions Call for tender - Quantitative Research Services

(last update: 07/05/2026)

Lot I

1. The CfT states that there will be 1 framework contract per lot awarded. Do we assume correctly that the contract that will be awarded for Lot 1 will cover all the services, specifications and requirements defined in section 5?

Answer: that is correct. For Lot I, the contract will cover all the services, specifications and requirements as defined in section 5.1 of the tender specifications.

2. What does “prepared survey” refer to exactly? Is offering the possibility to distribute prepared surveys a mandatory requirement?

3. The CfT states that bidders “should be able to incorporate non-native links (links from other self-service providers)”. What does “non-native links” refer to exactly and how does this differentiate from “prepared surveys”?

4. Is integrating non-survey links a mandatory requirement?

Answer:

In this case the mention of a prepared survey refers to a complete questionnaire that will be provided by ALDE Party for fieldwork. This will be in the form of a link to a survey which could, depending on the provider selected for Lot 2, be different to the provider for lot one.

5. The CfT states mixed-mode interviewing as a requirement. Does this apply to all data collection in all countries? Does this apply to all surveys that are planned under the framework contract?

Answer: Whilst we currently only have plans for online surveys, this requirement is intended for us to have flexibility should we need to adapt and change our plans in the future and ensures that we are covered from a compliance perspective in this regard as well.

6. The CfT states that previously polled respondents shall be excluded. Are we correct to assume that this refers to respondents polled in ALDE projects? For how many surveys/measurements or for how long shall previously polled respondents be excluded?

Answer:

This indeed only refers to ALDE projects and respondents should be excluded for projects within the next three months.

7. Appendix I - Which services are reflected by the CPIs in Appendix I? Do CPIs include other component and services than fieldwork?

Answer: only panel/fieldwork services.

8. Appendix I - Which methods are the CPIs in Appendix I based on (i.e online or mixed mode)? If CPIs are based on mixed-mode methods, is this the case for all countries?

Answer: Just online.

9. Appendix I - The list of countries in Appendix I includes Malta and Luxembourg. Are these countries to be included in the bid and if yes, are there specifications regarding the method applied?

Answer: No, that is an error from our side, and Cyprus, Malta and Luxembourg are to be excluded. We have amended Annex I and III accordingly.

10. Appendix I - Do “Project management costs per survey project” refer to costs per country or across all countries (i.e overhead costs)?

Answer: You should provide the unitary price for each country included in Appendix I. Since project management costs may fluctuate depending on the region, having a per-country breakdown allows us to compare all proposals fairly. Please avoid grouping these costs into a single sum, as our evaluation process requires consistent pricing conditions for every applicant to the tender to ensure a fair evaluation.

11. Appendix III – In the table of Appendix III, panel sizes are required. Are we right to assume that panel size refers to the maximum sample size that is feasible given the quotas defined in the tender specifications? Appendix III also refers to “prices” and “Evaluated costs”. Are prizes and costs to be provided in Appendix III?

Answer: Yes, that is correct. For the second question, no, that is a mistake from our side, the prices and evaluated costs are only to be included in Appendix I. The Appendix has been amended accordingly.

12. Upon reviewing the Tender Specifications, we note that the Optional Services (Programming/scripting) are currently listed under Lot 2 (section 5.2 of Tender Specifications). We would like to enquire whether it would be possible to submit an offer for these optional services as part of a Lot 1 submission instead. This would better align with our service capabilities, as we may not be in a position to offer a solution for Lot 2.

Answer: Under section 5.1 of the tender specifications we indicate that tenderers should “*include any essential add-on services in your offer that you deem critical for the project’s success. Itemize these costs separately in your financial bid. These extras will not be included in the quantitative price evaluation. However, they will be factored into our qualitative assessment if they contribute to ensuring the accuracy, reliability, and integrity of collected data, and if they increase the panel’s quality*”. Therefore, if you can offer the programming or scripting services indicated in lot 2, but not the other services for that same lot, you can include them as additional services in lot 1. Please make sure to price them separately.

Lot II

1. How will you evaluate different ways of pricing?

Answer: We recognize that different providers calculate value in different ways, whether by volume, licenses, etc. You should choose the option that most accurately reflects how your costs are incurred.

Once you have selected your preferred model, please use the specific metrics below to calculate a Total Annual Fixed Fee. Your submission should be based on the delivery of:

- 50.000 completes per annum.
- 4 User Licenses per annum.
- 3 survey waves covering 12 countries.
- 2 survey waves covering 18 countries.

Regardless of which of the four models you select, our evaluation will focus on the total cost for that annual output.

2. How is the price of the bid determined that will be used to calculate the bid's score (as defined in section 8.2 in the CfT)? Which countries and CPIs/LOIs will be included in determining the price of the bid?

Answer: the price is determined as indicated in question nr 1 for this lot. The formula that will be used for the score is the following: *Total annual cost of the platform / lowers total annual cost of the platform * 50*. In terms of the countries to be included to determine the price of the bid, if you base yourself on the 3 survey waves covering 12 countries, use the 4 lowest priced countries, the 4 medium priced countries and 4 highest priced countries. If you decide to base your price on the 2 survey waves covering 18 countries, use the 6 lowest priced countries, 6 medium priced countries and 6 highest priced countries.